
Servicing Information:

Automated Draft payments, please register at www.citadelservicing.com/account-access/. If you do not have a Social Security Number or TIN and have not previously been provided a unique ID to access our online portal, you will need to contact us at 855-864-7843 for a new unique ID. Note: FN borrower will need a secured VPN (Virtual Private Network) in order to access online portal.

Toll Free Phone Number 855-864-7843 (local/International), agent can take Check by Phone. Operating hours are 5:30AM - 5:00PM, Monday through Friday and 6:00AM - 12:00PM on Saturday, Pacific Standard Time.

Overnight: Citadel Servicing Corporation
ATTN: Lockbox 105178 Services - Citadel
3585 Atlanta Avenue Hapeville, GA 30354-1705

Borrower Payments Citadel Servicing Corporation
PO Box 105178
Atlanta, GA 30348-5178

Wiring Instructions:

- Beneficiary Name: Citadel Servicing Corporation
- Bank Name: First American Trust
- Address: 5 First American Way
- City, State: Santa Ana, CA 92707
- Beneficiary Account #: 5000146531
- ABA Routing #: 122241255
- ATTN: Loan Number